

CLAREMONT RUG COMPANY

Antique Art Carpets

6087 Claremont Avenue, Oakland, CA 94618

1-800-441-1332, FAX: 510-654-8661,

E-Mail: sales@claremontrug.com

DATE:

TO: SAMPLE

RE:

Full Lifetime Exchange Policy

Claremont Rug Co. guarantees the above carpet(s), purchased by the above-mentioned client of Claremont Rug Co., for full exchange privileges with no time limit. At any time, any or all of the carpets may be exchanged for full credit of original purchase price. In some cases, we will add increase of value (if applicable), as determined by our evaluation.

The customer will be liable for the cost of cleaning at time of exchange. Any damage due to heavy use, accident, fading, staining or misuse will decrease exchange credit.

We recommend strongly that the carpet(s) is brought to us for periodical cleaning and restoration as we will choose the most appropriate wash or repair system and supervise work to be done properly. **We do not authorize other sources of cleaning or restoration. Failure to use our services may result in exchange value being decreased or forfeited.**

Credit may be used against the retail prices of any carpet(s) in our inventory at the time of exchange (with the exception of any carpets on consignment to us).

We do not offer cash refunds on any purchase for any reason.

Exchange credit on rugs purchased at Claremont Rug Company can be used toward the inventory of the Claremont Rug Company store only and cannot be used at Claremont II under any circumstances.

Clients must pay for cleaning all rugs in use for over 9 months (or if dirty when used for less time.) The client also pays for all padding, shipping, pick-up, delivery and installation charges. Exchange credit cannot be used toward these charges.

Jan David Winitz
President

Celebrating Excellence since 1980